

# STUDENT HEALTH SERVICES

2023-24 IMPACT STATEMENT AND FIGURES

**9,831**  
Medical Clinic  
Visits

## CLINICAL SERVICES

**4,788**

UNIQUE PATIENT  
VISITS



**720**

IMMUNIZATION &  
SCREENING VISITS

**76**

TRIAGE  
ENCOUNTERS

**398**

FLU SHOTS GIVEN  
TO STUDENTS

**252**

FLU SHOTS GIVEN  
TO FACULTY & STAFF

## OCCUPATIONAL HEALTH

**378**

OCCUPATIONAL HEALTH  
SERVICES VISITS

## TOP REASONS STUDENTS VISIT SHS

1. STI SCREENINGS & TREATMENTS
2. DEPRESSION, ANXIETY, FATIGUE & MENTAL HEALTH CONCERNS
3. COLDS, FLU & RESPIRATORY INFECTIONS
4. PHYSICAL EXAMINATIONS
5. IMMUNIZATION & SCREENING SERVICES

## DENTAL SERVICES

**27**

DENTAL CLINIC VISITS

**42**

DENTAL PROCEDURES  
PERFORMED

\*Dental services resumed February 2024

## PSYCHIATRY SERVICES

**535**

PSYCHIATRY VISITS

## NUTRITION SERVICES

**209**

NUTRITION VISITS

## LAB SERVICES

**4,257**

IN-HOUSE LABS  
PROCESSED



**8,140**

TESTS ORDERED

**3,584**

NO CHARGE STI  
SCREENINGS PROCESSED

## AFTER HOURS CARE

**309**

CALLS PROCESSED BY  
AFTER HOURS NURSE

## STUDENTS SERVED

**7,126**

DOMESTIC STUDENT  
VISITS

**1,378**

INTERNATIONAL STUDENT  
VISITS



**1,633**

VISITS FROM STUDENTS  
LIVING ON CAMPUS

**6,872**

VISITS FROM  
COMMUTER STUDENTS

## PATIENT SATISFACTION

**99%**

of patients were satisfied with the ease of scheduling an appointment

**99%**

were likely to recommend SHS to other students

**98%**

of patients were able to schedule an appointment within their desired time frame

**99%**

of patients were satisfied with the quality of the care they received

**99%**

of patients felt the staff were friendly, helpful, and treated them with respect

**97%**

of patients felt the information provided by their provider helped them manage their health

**91%**

of patients said the services they received made it easier for them to achieve their academic goals