Technical Resources for FAU Faculty

Instructional Technologies
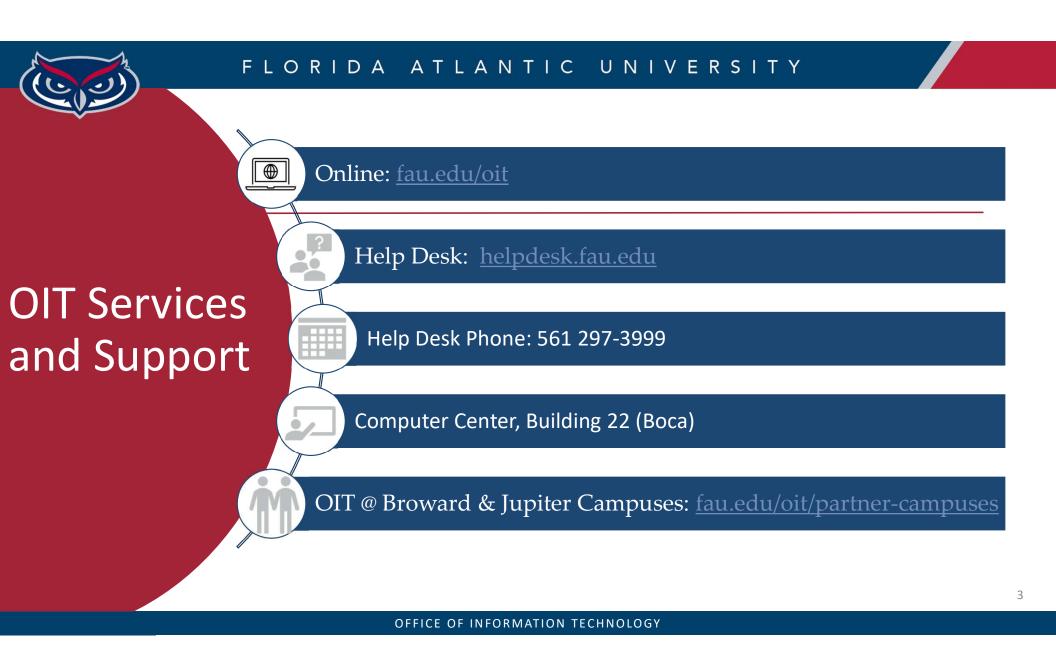
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Office of Information Technology

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OIT Services and Support

Online: fau.edu/oit

Help Desk: helpdesk.fau.edu

Help Desk Phone: 561 297-3999

Computer Center, Building 22 (Boca)

OIT @ Broward & Jupiter Campuses: fau.edu/oit/partner-campuses

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Getting Started

- Activate your FAUNet ID

- Your FAUNet ID is assigned during onboarding

- You will receive an email and instructions to activate it

- FAU Account
  Self –Services Portal: https://accounts.fau.edu

- Two Factor Authentication with Duo Mobile at FAU
  - Added security to FAU Services

Getting Help

- FAU Help Desk: https://helpdesk.fau.edu or 561 297-3999
- Navigate Service catalog, select desired topic
- Request Help with your FAUNet ID
- Boca Raton Campus:
  - Appointments or Walk-ins available for in person support
  - 7:30am - 7:00pm M-Th & 7:30am-5:00pm on Fridays
- Partner Campuses, in person support arranged with help desk ticket

Software & Tools:

- FAU Email Address (faunetid@fau.edu)
- SSO & Network Authentication
- MYFAU App
- Office 365 email
- Canvas & Workday
- Simple Syllabus
- Zoom & Microsoft Teams
- Microsoft OneDrive & Network File space
- Help Desk support
- Training Classes & Personal Appointments

Instructional Technologies

- Canvas https://canvas.fau.edu
- Faculty Resources https://www.fau.edu/oit/resources-faculty/
- Student Resources https://fau.edu/oit/resources-students/
- AI Resources https://www.fau.edu/ai/
- For Canvas Problems & Questions:
  - Canvas Support 24 x 7 (365 days) – through Canvas Help Option (in Canvas)
  - Or submit a Help Desk Ticket for Canvas to LMS Team

Additional Tools

- Additional Tools:
  - Google (https://www.fau.edu/oit/google/ Storage reduced.)
  - Turnitin
  - Respondus Lock Down Browser & Monitor
  - Mediasite & Mosaic
  - TopHat, iClicker & Packback
  - Publisher LTI's
  - Simple Syllabus

Training & Support

Training Calendar – techevents.fau.edu

Personal Appointments

Practice Sessions

FAU Training: fau.edu/training/

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Hybrid-Flex Classrooms

Faculty conduct live lectures, and students can participate in person or remotely.

- https://www.fau.edu/oit/instructional/support/

Classroom technology has been updated to "HyFlex":

- Type 1 – Basic Lecture Capture

- Type 2 – Advanced Lecture Capture

- Type 3 – Zoom Room

Simple Syllabus

- This is a syllabus management system that is designed to **save you time and effort** when preparing for a new semester.

- Can be found within your **Canvas Course** and at **fau.simplesyllabus.com**

- **All FAU policies** are maintained and updated within the system.

- Course information – including instructor of record, course number and section, course description, pre/co-requisites, and course location/time/days are all pulled directly from the course schedule and **included in the syllabus**.

- Per the provost's office, Simple Syllabus is to be used to post the syllabus. The deadline follows book adoption dates and should be posted 45 days prior to the start of the semester.

- More information & tutorials can be found here: https://www.fau.edu/canvas/additional_tools/simple-syllabus/

- Training available through techevents.fau.edu

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Learn about AI at FAU

- To find out more about what FAU is doing with AI visit: https://www.fau.edu/ai/

- Join our self paced "AI Chronicles: Building Fluency In Generative AI"
  - Created in partnership with COCE and faculty from the College of Business, College of Science, and the FAU Library

- You will also find additional resources:
  - Self-paced training courses through Canvas & LinkedIn Learning
  - In-person/virtual trainings on copilot & prompting (register at techevents.fau.edu)
  - Syllabus Statement
  - AI Search Tool & Knowledge Base

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Wrap Up

- Appointments & Training: techevents.fau.edu
- Reach out if you need assistance: helpdesk.fau.edu

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