Florida Atlantic University
Student Health Services
2019-20 Impact Statement Facts and Figures

10,370 TOTAL ENCOUNTERS

Top Reasons Students Visit SHS
1. STI Screening and Treatment
2. Immunization and Screening Services
3. Colds, Flu and other Respiratory Infections
4. Gynecological Concerns
5. Mental Health Concerns

Clinical Services
- 6,640 UNIQUE PATIENTS
- 1,562 IMMUNIZATION & SCREENING VISITS
- 775 TRIAGE VISITS
- 1,012 FLU SHOTS GIVEN TO STUDENTS
- 695 FLU SHOTS GIVEN TO FACULTY & STAFF

Lab Services
- 1,995 IN-HOUSE LABS PROCESSED
- 6,738 TESTS PROCESSED
- 783 NO CHARGE STI SCREENINGS PROCESSED

Dental Services
- 1,047 DENTAL CLINIC VISITS
- 1,632 DENTAL PROCEDURES PERFORMED

Students Served
- 7,780 DOMESTIC STUDENT VISITS
- 975 INTERNATIONAL STUDENT VISITS
- 4,593 STUDENTS LIVING ON CAMPUS
- 4,385 COMMUTER STUDENTS

Nutrition Services
- 74 NUTRITION SERVICES VISITS

Patient Satisfaction
- 100% satisfied that their provider listened to their concerns
- 99% recommend Student Health Services to another student
- 97% of students say having access to a health center on campus improves their experience at FAU
- 99% satisfied with the confidentiality and privacy of their visit
- 100% satisfied with the friendliness, courtesy, and helpfulness of staff assisting their provider