## **Gennie Bae Business**

Boca Raton, FL (561) 297-3578 <u>Genr2011@fau.edu</u>

# **Education**

Florida Atlantic University Bachelor of General Studies in Business GPA: 3.4

#### **Certificates**

International Business Hospitality and Tourism Management Meeting and Event Planning Boca Raton, FL May 20XX

May 20XX May 20XX November 20XX

Travel City, NY

Sunnyville, FL

March 20XX – July 20XX

August 20XX – February 20XX

# **Experience**

Store Assistant Manager Best Buy

- Provided personalized service and exceptional level of expertise for the customers
- Assisted General Manager to ensure staff consistently provides excellent customer service and inform customers about special promotions
- Supervised the work of Sales Consultants and Sales Leads including planning, organizing, and delegating tasks to and following up to ensure proper completion in the General Manager's absence
- Protected company assets through effective inventory control and loss prevention practices

Assistant Manager

Chipotle

- Developed schedules that met the needs of the business so that a great customer experience was
- delivered while also maintaining financial responsibility
- Ensured that safety and security standards were emphasized and adhered to, and that employees are trained in appropriate responses to unsafe situations
- Participated in personnel decisions regarding the restaurant team, including transfers and terminations

#### **Memberships**

Alpha Kappa Psi, Florida Atlantic University

March 20XX - Current

## <u>Skills</u>

Microsoft Office, Waterfall, fluent in German and Spanish

