



Item: AS: I-3

COMMITTEE ON ACADEMIC AND STUDENT AFFAIRS

Tuesday, April 21, 2015

SUBJECT: UNDERGRADUATE ADVISING

PROPOSED BOARD ACTION

No action required. Information item.

BACKGROUND INFORMATION

Dr. Ed Pratt, dean of undergraduate studies, and Joe Murray, director of university advising services, will provide an update on the University's advising efforts. The attached PowerPoint presentation will be delivered to the Committee.

IMPLEMENTATION PLAN/DATE

N/A

FISCAL IMPLICATIONS

N/A

Supporting Documentation: PowerPoint

Presented by: Dr. Ed Pratt, Dean of Undergraduate Studies, 561-297-3062



Restructuring of Advising

*Presented by Ed Pratt, Dean of Undergraduate Studies
and Joe Murray, Director of University Advising Services
Board of Trustees - Committee on Academic and Student Affairs
April 21, 2015*

Walking Waves

Overview

- **Addressing inadequacies in advising**
 - Poor ratio of advisors to student
 - Touch points with students were insufficient
 - Second year students needed continuity of service
 - Lack of coordination among advising offices



Restructuring

- **Creation of University Advising Services (UAS)**
 - Mission: To serve all first- and second-year students
 - Commitment: No student to be turned away
 - Leadership: New director, Joe Murray
- **Hiring of additional undergraduate advisors**
 - 26 new advisors hired in 2014-2015 alone
 - 300:1 advisor ratio

Restructuring

- **Greater coordination among advising offices**
 - All advising offices involved in graduation efforts, improvement in Board of Governors' metrics
- **Adoption of advising software**
 - Success Network, powered by Starfish Solutions



Improving Advising Policies

- **New policies are tools for improved advising:**
 - Tougher guidelines on declaring majors
 - Strict enforcement of timely graduation policy
 - Creation of Bachelor's of General Studies
 - Limitation on students repeating courses
 - Changes in policies relating to academic flags

Outreach to Students

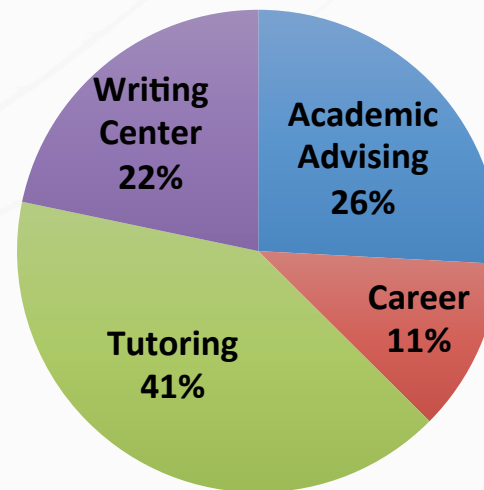
- **Expanded Access**
 - Comprehensive after-hours center in Glades Park Tower
 - Advising on the Go! in parking garages
- **Active Engagement**
 - Assigned advisor model
 - Academic coaching center
 - Career/major exploration



Get Wise: Glades Park Tower



- 300 visits since January launch
- Convenient evening hours
- Students receiving multiple services



Get Wise: Advising on the Go!

- 90 advising visits/420 quick questions since January launch
 - Two hours every Monday night in Garage 1
 - Two hours every Thursday night in Garage 2
- Sample services:
 - Registration questions
 - Degree audits
 - Appointment referrals
- Featured in *Sun-Sentinel, Academic Impressions*



Active Engagement

- **Assigned advisor model**
 - Begins before orientation and continues all semester
 - Personalized emails and intrusive efforts
- **Academic coaching outreach**
 - Assigned personal academic coach
 - Mandatory weekly appointments
 - Dedicated faculty mentors

ACCESS WORKSHOPS

Time Management Skills				Study Skills			
Fri.	3/13	1:00pm	FL409	Thurs.	3/12	10:30am	
Tues.	3/17	2:00pm	FL409	Mon.	3/16	11:00am	
Thurs.	3/19	10:00am	IS113	Wed.	3/18	11:00am	
Wed.	3/25	1:00pm	FL409	Tues.	3/24	1:00pm	
Fri.	3/27	1:00pm	FL409	Wed.	3/25	1:00pm	
				BLDG: SU80 ROOM: 227			
Test Taking Skills							
Thurs.	3/12	2:00pm					
Wed.	3/18	1:00pm					
Fri.	3/20	11:00am					
Mon.	3/23	1:00pm					
Tues.	3/24	11:00am					
Thurs.	3/26	11:00am					
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Questions? Concerns? Feedback? Email us: access@fau.edu
FREE . FUN . 50 MIN . ALL WELCOME!

Active Engagement

Owl Nation Exploration (O.N.E.) Program

The O.N.E. path to exploring majors & careers

- **Major exploration programming**
 - Career/professional breakfasts, lunches, workshops
 - Collaborations with Career Development Center
 - **“I Declared” Week** (March 16-20) tabling & stickers

FLORIDA ATLANTIC UNIVERSITY



**DECLARE
A MAJOR
SEE YOUR ADVISOR**



FAU.EDU/SUCCESSNETWORK

#DECLARE





Professional Development

- **University Advising Services**
 - Appreciative Advising certification for all advisors
 - Training delivered to Admissions, Orientation, Residence Life, Financial Aid, Library
- **University-Wide Advising Personnel**
 - Advising Council now allied organization of NACADA
 - Professional development structure launching in Fall